

VILLA SALVAREZZA REGULATION

BOOKING:

You can make your booking request by e-mail (info@villasalvarezza.it) or by telephone (00 39 019 7490192).

DEPOSIT:

If you have booked a short stay, you must notify your credit card number; whereas, if you have booked for a medium to long stay, we will ask you for a deposit amounting to the 30% of the total amount, which has to be paid by bank transfer or by postal order. The booking will only be accepted if it is accompanied by the payment details of the deposit.

The remainder will be paid upon departure. The balance may be paid cash, by debit card or credit card (Visa/Mastercard).

CONFIRMATION:

The confirmation of your booking will be made by e-mail or by telephone.

CANCELLING:

If you have to cancel your booking, we will give you back the entire deposit, only keeping €30,00 for the costs (except in August) if you cancel within 15 days before the planned date of arrival; if you cancel your booking less than 15 days in advance, you will not be entitled to a refund.

PRIVACY:

The personal data you will give at the check-in desk will be treated according to the privacy obligations regulated by the present legislation (D.lgs.196/03). Moreover, they will be treated by appropriate tools which ensure data security.

ARRIVAL:

On arrival, each guest must show a valid ID to make the registration.

The reception is open from 8.00 am to 3.00 pm and from 5.00 pm to 8 pm. For this reason we would be grateful if you would communicate the estimated time of your arrival.

DURING YOUR STAY:

Breakfast will be served from 8.00 am to 11.00 am in the breakfast room.

Room cleaning will be carried out during the morning.

Any object inside your room is at your disposal; please use it properly.

We will be grateful if your behaviour does not disturb other people at any time of day or night. Any damage you will cause will have to be paid for. Thank you for not smoking in the rooms, also for the future guests' sake. The owner is not responsible for any precious goods left unattended inside the room.

DEPARTURE:

On the day of departure, please leave your room as early as 10.30 am. For any special need that might make your stay better, please inform the management.

ALBERGO VILLA SALVAREZZA.